



INTEROCEAN STEAMSHIP CORPORATION

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August 14, 2018

Via ECFS

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks, WC Docket No. 18-141

Dear Ms. Dortch,

I am writing to you on behalf of Interocean Steamship. We are a maritime company primarily acting as west coast agents for cargo moving throughout Oceania and trans-Pacific ports. We are a Sonic customer, and we urge you not to grant USTelecom's petition.

We have purchased EOC broadband services from Sonic as our primary internet connection as well as the carrier over which our VOIP phone services are run. Our office serves as the call center for customers who are making cargo bookings. Our symmetric service at 10Mbps is relied on to conduct our daily business and is essential to our communications.[

Having been a past customer of AT&T, we have chosen Sonic based on recommendations. The recommendations proved well founded and we are a loyal Sonic customer due to the excellent customer service.

Should Sonic services be no longer available we would seek another alternative company to the large providers. Even now there are few independent providers, and very few who are can provide the enterprise level of service our business requires. It has been refreshing to have good customer service from an ISP like Sonic. Even with competition, the large providers do not seem motivated to treat their customers well.

Please do not end the ability of providers like Sonic to offer an alternative to the incumbent providers.

Sincerely,

Darren Milman
Systems Manager
Interocean Steam Corporation